

STANDARD WARRANTY AND SERVICE PLANS

Whitlock warrants its installation services will be free of defects in workmanship and materials for a period of one (1) year. This warranty period will begin at the earlier of the completion of the installation or the first substantial use of the equipment. Travel expenses to and from the site are not included as part of this warranty. In addition, the equipment may be subject to manufacturers' limited warranties varying in length from ninety (90) days to one (1) year. These warranties do not apply in the event of misuse, neglect, accident, or operational errors. Charges for the removal and re-installation of equipment will be additional. Any work performed by Whitlock outside of the scope of these warranties or performed on owner supplied equipment will be separately charged.

Any modification to the installed system by non-Whitlock staff or technicians will void Whitlock's workmanship warranty.

Whitlock also offers priority service plans for an additional cost. These plans provide for an all inclusive labor and discounted parts and give you priority service at a fixed premium for labor. Additional details of these plans will be provided separately upon request.

On equipment furnished by the owner, we cannot warranty this equipment without an additional service contract. We will, however during the installation, test and adjust the equipment as necessary for the best possible performance. Should repairs be necessary, we will advise you of these at that time and give estimates as to what these repairs should run.

No other representation, warranty, or guarantee, express or implied, is included in this proposal including implied warranties of fitness for a particular purpose or merchantability. In no event shall either party be liable for any special, indirect, consequential, incidental, or punitive damages.